





# When Are Excessive Prices Unfair?

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A dominant firm can abuse its position by charging *unfair* prices under EU competition law. Among other things, this prohibition has been used to prohibit excessive prices that are 'too high'. This abuse has remained underdeveloped conceptually and in practice at the EU level, so there is ambiguity regarding what constitutes an excessive and therefore unfair price. We consider whether the principle of dual entitlement can be used to define explicitly what constitutes an 'unfair price' in terms of the second stage of the *United Brands* test. We show that in general this principle is in line with the goals of an effective prohibition of excessive pricing and develop a procedure that defines a price as 'unfair' in terms of this principle. We also show that the case law highlights that European Competition Law enforcers have implicitly followed similar steps as the ones developed here in their attempts to define 'unfair prices'. The procedure could be used explicitly to improve the ex ante legal certainty of the test of 'unfair pricing', which in turn may lead to a more effective prohibition if it is used appropriately with suitable remedies. February 2010

JEL Classification Codes: K21, I40

**Keywords:** Unfair pricing prohibition, abuse of dominant position, exploitative abuse, excessive pricing, principle of dual entitlement

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# When Are Excessive Prices Unfair?\*

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February 2010

#### Abstract

A dominant firm can abuse its position by charging unfair prices under EU competition law. Among other things, this prohibition has been used to prohibit excessive prices that are 'too high'. This abuse has remained underdeveloped conceptually and in practice at the EU level, so there is ambiguity regarding what constitutes an excessive and therefore unfair price. We consider whether the principle of dual entitlement can be used to define explicitly what constitutes an 'unfair price' in terms of the second stage of the United Brands test. We show that in general this principle is in line with the goals of an effective prohibition of excessive pricing and develop a procedure that defines a price as 'unfair' in terms of this principle. We also show that the case law highlights that European competition law enforcers have implicitly followed similar steps as the ones developed here in their attempts to define 'unfair prices'. The procedure could be used explicitly to improve the ex ante legal certainty of the test of 'unfair pricing', which in turn may lead to a more effective prohibition if it is used appropriately with suitable remedies.

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#### 1 Introduction

Article 102 of the Treaty on the Functioning of the European Union (TFEU) regulates unilateral market power in EU competition law, and subparagraph (a) explicitly stipulates that abuse of a dominant position may consist in "imposing unfair purchase or selling prices". This has been used to prohibit (exploitative and exclusionary) excessive prices

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that are 'too high', and (exclusionary) predatory prices that are 'too low'. In contrast to predatory pricing, the abuse of excessive pricing has remained underdeveloped conceptually and in practice at the EU level. According to the European Court of Justice (ECJ) in United Brands a price is excessive if "it has no reasonable relation to the economic value of the product" and this can be determined by a twofold test: it should be shown that (i) the price-cost margin is excessive and (ii) the price imposed "is either unfair in itself or when compared to competing products" (paras 250-252). The European Commission recently followed this test in Scandlines and highlighted a number of difficulties. It was argued that even if it were possible to prove that a price-cost margin is excessive, there is little guidance as to whether a price is unfair when comparisons are drawn, if it is possible to make such comparisons at all (paras 163, 169 et seq).

In *United Brands* the ECJ stated that economists have developed ways to determine whether a price is unfair (para. 253). Although this was optimistic at the time, more recent advances in the economics of fairness have furthered our understanding of when prices are unfair. In this paper we consider whether one such advance - the principle of dual entitlement (Kahneman et al, 1986a, 1986b) - can be applied constructively to aid the interpretation of this area of law where conventional economic theory is unhelpful. This principle states that transactors are 'entitled' to the terms of trade of a reference transaction, and it is 'unfair' if a firm charges a price that realises a gain at the expense of its customers' entitlement. Given it can explain when a price is unfair relative to another, it is a natural candidate to be used to define a price as unfair in the second stage of the United Brands test if it is consistent with the aims of an excessive pricing prohibition. We show that in general it is aligned with the goals of an effective prohibition of excessive prices, because it states that, other things equal, a higher price is unfair if caused by a lack of competition but it is not if due to the firm's production costs. Furthermore, we outline a simple procedure to determine when a price is unfair compared to a reference transaction, which may improve the ex ante legal certainty of the United Brands test and lead to a more effective prohibition. Finally, we compare our procedure with the case law and show that European competition law enforcers have followed similar arguments in their attempts to define prices as unfair when compared to others, but disparities occur in attempts to define prices as unfair in themselves.

The problems arising from the second stage of the *United Brands* test could be overcome by ignoring such a stage, as proposed by Motta and de Streel (2006) who interpret an excessive price as one significantly above the minimum average cost.<sup>1</sup> Although this would simplify the analysis necessary to determine an abuse, there are advantages that would be lost if such a test were followed. For instance, there will be greater uncertainty for firms regarding what consitutes an abuse when they set prices, because abusive levels are not

<sup>&</sup>lt;sup>1</sup>In another article, Motta and de Streel (2007) interpret the decision in *United Brands* to imply that only the first stage needs to be fulfilled for the price to be abusive. The second stage is only necessary when it infeasible to conduct the price-cost analysis. As they point out, this view differs to most other commentators (see p.39).

common knowledge before a case is brought as these are (sensibly) decided on a case-by-case basis. In contrast, the two-staged test provides at least some guidance, because prices similar to those in comparable (competitive) markets should not be abusive. Furthermore, the one-staged test is less adept at capturing unwarranted conduct. For example, consider a monopolist that optimally charges the same price over two periods, but in the second period it is more efficient and supplies a product that better suits its consumers' preferences. If the second stage is ignored, an abuse will be found if the price-cost margin is deemed excessive. If comparisons are also drawn over time, however, such an outcome seems less likely because the price has not changed and the firm's conduct has led to extra benefits for the firm and its customers. Consequently, there are benefits to improving the existing two-staged test, and this is just as important as proposing alternative tests.<sup>2</sup>

Certain adverse effects of a prohibition of excessive pricing will remain even if there is a well-defined test. For instance, problems regarding exploitation will only be resolved if remedies restrict the firm's future conduct or change the structure of the market. In the EU the most likely remedy is the former, because the European Commission can only impose structural remedies either where there is no equally effective behavioural remedy or where such a behavioural remedy is more burdensome for the firm (Regulation 1/2003, Article 7). Behavioural remedies for excessive pricing usually amount to price regulation, which is the antithesis of the free market (Jones and Sufrin, 2008) and it is questionable whether competition agencies have the required skills and resources to impose it effectively (Blumenthal, 2008). A further problem is that a prohibition of excessive pricing can distort firms' dynamic incentives to compete, because they may be unable to reap the rewards of their successes in the future. Evans and Padilla (2005) argue that this can be exacerbated if there are more Type I errors (false-convictions) than Type II errors (false-acquittals), because Type I errors affect the whole economy as firms in all industries may be concerned of false convictions; whereas the effects of Type II errors are smaller because high prices should eventually attract entry (see Easterbrook, 1984).

Due to such adverse effects, Evans and Padilla (2005) argue that it is best to adopt a *per se* legality approach to pricing, and this sentiment is shared by US antitrust law, which was recently made very clear by the Supreme Court in *Verizon*:

the mere possession of monopoly power, and the concomitant charging of monopoly prices, is not only not unlawful; it is an important element of the free-market system. (p.407)

In contrast, European commentators believe there may exist exceptional circumstances where such adverse effects are minimal and direct harm to consumers may persist in the

<sup>&</sup>lt;sup>2</sup>Difficulties could also be overcome if the law focused on features that distort effective competition in a market (the cause) rather than the excessiveness of the price (the effect). An example of such a mechanism is the market investigations under the Enterprise Act 2002 in the UK. However, the European Commission does not have the power to impose remedies on a market as a whole after a sector inquiry.

long run in the absence of intervention. Motta and de Streel (2006) argue that such an example is when there are high entry barriers and a firm's dominant position was attained in a market before competition was introduced, rather than reached by investment, innovation or business luck. Similarly, Röller (2008) argues that, in the absence of appropriate structural remedies and an effective regulatory agency, the prohibition can be used for cases where dominance results from anticompetitive practices not covered by EU competition law or from a lack of prior effective enforcement by the competition authority (see similarly Lyons, 2007; Fletcher and Jardine, 2007). Given that such exceptional circumstances may exist, it is important that there is an effective test to determine an abuse, to limit the number of Type I and II errors. Furthermore, despite this difference in competition policies, the European prohibition of excessive pricing is of interest to both sides of the Atlantic because US multinationals operating within Europe are bound by EU competition law. This is evident by the European Commission's recently announced unfair pricing case against the US-firm Standard & Poor's and the commitment accepted from Rambus to decrease the level of its royalties. Such cases are only likely to intensify the debate on the pros and cons of an excessive pricing prohibition.

The article is structured as follows: Section 2 compares the *United Brands* test to the criteria for an effective test of excessive pricing. Section 3 analyses whether using the principle of dual entitlement to define a price as unfair is consistent with the aims of an excessive pricing prohibtion. Section 4 develops a simple procedure to determine whether a price is 'unfair' in terms of dual entitlement, and considers how this fares against the criteria for an effective test of excessive pricing. Section 5 discusses three case studies to find how the procedure compares with the existing case law on excessive pricing. Finally, Section 6 concludes.

# 2 An Effective Test of Excessive Pricing

In this Section we make explicit the features of an effective test of excessive pricing to demonstrate the problems of the *United Brands* test and to use as a benchmark to highlight how the procedure in this paper might improve the law. In general, any legal prohibition should have a deterrence effect and should include a test that correctly establishes the existence or lack of breach. To achieve these aims, an effective test of excessive pricing should satisfy four criteria: it should (i) be well-defined; (ii) provide *ex ante* legal certainty; (iii) be simple to implement; and (iv) improve welfare. The first three criteria relate to the definition of an abuse, whereas the last criterion mainly concerns remedies. Henceforth, we take as given that an appropriate remedy can be implemented if a price is found to be abusive, and that the prohibition is implemented in situations where adverse effects regarding investment and innovation are minimised.

#### (i) Clear definition

There needs to be a clear definition regarding what constitutes an abuse and of any other parameter that determines an abuse. In terms of the current law, this condition is not satisfied since the definition of an abuse as a price that "has no reasonable relation to the economic value of the product" leaves undefined terms such as 'reasonable' and 'economic value'. Moreover, there is no definition of 'excessive' or 'unfair' in the context of the *United Brands* test.

#### (ii) Ex ante legal certainty

This condition requires that a test is known by firms before they make their pricing decisions, which informs them of which prices will be an infringement of the law or which will not. The existing law fails this criterion for two reasons. First, it fails to provide any certainty regarding the conditions for the application of the prohibition. For example, it is unclear whether it applies to all dominant firms or only special cases where potential adverse effects are minimised. Second, in advance of a breach it is uncertain which prices are abusive. Although the second stage of the United Brands test is helpful in this aspect, firms are still unsure which comparisons will be used or how similar the prices should be to avoid a breach of the prohibition.

#### (iii) Simplicity

A test is simple to implement if the enforcer can collect the relevant information required on the variables of the test, and it can determine whether the price is abusive from this. This criterion is not satisfied because in some situations information may not be readily available and there are likely to be difficulties regarding calculation of *economic* profit from accounting data. Moreover, even when all the relevant information is available, it is difficult to determine whether a price has no reasonable relation to the economic value of the product, because there is little guidance for determining when the price-cost margin is excessive and when a price is unfair when comparisons are drawn.

#### (iv) Improve welfare

The current law would improve welfare if it prevents and deters dominant firms from exploiting consumers in the long run with minimal adverse effects on investment and innovation. Due to the problems with the *United Brands* test, it is likely that any case brought on grounds of (exploitative) excessive pricing will be unsuccessful. Therefore, if there is any detterence effect at all, it will be small and, although Type I errors will be rare, it will also be extremely difficult to intervene to prevent direct harm to consumers in the exceptional circumstances where adverse effects of intervention are minimal. Moreover, compared to a *per se* legality approach, welfare will be reduced due to litigation expenses.

### 3 Unfair Pricing Prohibition and Dual Entitlement

Kahneman et al (1986a) show that the principle of dual entitlement can explain when and why people perceive price, rent and wage levels as unfair relative to comparable transactions. In this Section, we consider whether it is desirable to use the principle of dual entitlement to determine whether a price is unfair in the second stage of the *United Brands* test, and we highlight potential problems to be overcome for this to be the case.<sup>3</sup> Since we are only interested in the unfairness of prices with respect to competition issues, only a subset of their findings regarding the psychology of unfairness will be relevant for our purposes.

#### 3.1 The principle of dual entitlement

The principle of dual entitlement states that a firm and its customers are entitled to the terms of trade of a given reference transaction. It is unfair for a firm to charge a price that impinges upon the entitlement of its customers to realise a potential gain for itself. If market conditions change, it is not unfair for a firm to set worse terms of trade than the reference transaction to maintain (at most) its own entitlement.

Kahneman et al (1986a) suggest that people use a number of reference points when forming opinions of price fairness, and that disagreements over what is unfair can arise because people focus on different reference points. Such natural comparators are the firm's past prices or other current prices involving the firm or its competitors on comparable markets. This comparison provides a basis for fairness judgements because it is normal, not necessarily because it is just, so potentially a price that is initially perceived as unfair may become the reference transaction in the future. In terms of measuring gains and losses, Kahneman et al (1986a) do not explicitly specify units but in general they consider firm gains in terms of profit and consumer gains in terms of the price, assuming other factors are constant.

<sup>&</sup>lt;sup>3</sup>Dual entitlement inspired a wide range of research. Regarding pricing, the literature mainly considers consumers' reactions to unfair conduct (see Urbany *et al*, 1989; Rabin, 1993; Franciosi *et al*, 1995; Piron and Fernandez, 1995; and Rotemberg, 2005). The management literature proposes ways in which firms can minimise the effects of such behaviour (see Xia *et al*, 2004 for a review).

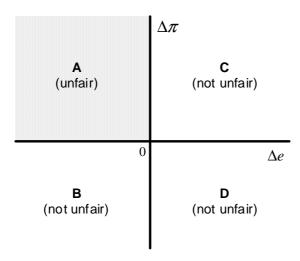


Figure 1: an illustration of the principle of dual entitlement

With such units in mind, dual entitlement can be illustrated as in Figure 1 where  $\Delta \pi$  and  $\Delta e$  are measures of the change in the firm's and its customers' gains due to the price charged relative to the reference transaction, respectively. For example, if the reference transaction is the firm's previous price and an adjustment is necessary due to an exogenous shock to the market, the new price is unfair if the firm gains at its customers' expense (area A) but it is not unfair if the firm's gain also leads to gains for its customers (area C). If the firm does not gain the price is not unfair whether the customers gain (area D) or not (area B). There is no change to the firm's or its customers' entitlement at the origin (0).

#### 3.2 Implications for pricing

To provide evidence of the principle of dual entitlement, Kahneman *et al* (1986a) present the results of a survey that considered the fairness of hypothetical situations where prices lead to (i) a gain to the firm at the expense of its customers; (ii) no gain to the firm at the expense of its customers; and (iii) a gain to the firm that is not at the expense of its customers.<sup>4</sup> In Figure 1, these three groups refer to areas A, B and C, respectively. There was no analysis of situations that fall in area D because it is uncontroversial with respect to fairness towards consumers.<sup>5</sup> Using examples from this survey, we consider the implications for a test of excessive pricing if prices are defined as 'unfair' using the

<sup>&</sup>lt;sup>4</sup>Kahneman *et al* (1986a) surveyed a random population of Toronto and Vancouver. Similar results are found by Frey and Pommerehne (1993) who replicated the survey in West Berlin and Zurich.

<sup>&</sup>lt;sup>5</sup>An outcome in area D could be unfair towards firms. It is not of interest to this paper because dominant firms are price makers so they are unlikely to set prices that are unfair towards themselves. Further, since it is not unfair for a firm to maintain its reference profit and even increase its profit without impinging upon the entitlement of its customers, the firm's interests are sufficiently protected.

principle of dual entitlement. We consider situations (i)-(iii) in turn.

#### 3.2.1 Gain to the firm at the expense of its customers

The principle of dual entitlement deems a price as unfair if the level is higher than the reference transaction due to exploitation of market power, because the firm gains at its customers' expense. To highlight the point, an example provided by Kahneman *et al* (1986a) asked respondents to consider one such scenario:

A grocery chain has stores in many communities. Most of them face competition from other groceries. In one community the chain has no competition. Although its costs and volume of sales are the same there as elsewhere, the chain sets prices that average 5 percent higher than in other communities. (p.735)

This hypothetical conduct was deemed unfair by 76% of respondents. Similar evidence was found for examples where prices in the monopolised geographical market were higher by 10% and 15%. This suggests that a small increase is enough to be perceived as unfair, and large increases are not perceived as unfair by a larger percentage of the population or as more unfair than small increases.

In principle such a finding is in line with the aims of an effective prohibition of excessive pricing. Moreover, if gains and losses are considered over time, it can be argued that a higher price of a dominant firm whose position resulted from investment, innovation or superior management is not unfair, because the present gains may recoup the past opportunity costs. In contrast, if the same price is set by a firm whose dominance did not require such costs, the price may be deemed unfair. However, it is over ambitious to expect a simple principle to restrict implementation of the prohibition to situations that are unlikely to cause adverse effects regarding investment and innovation. Such consideration of adverse effects should occur long before the fairness of an individual price is considered.

The principle of dual entitlement also defines prices unfair due to factors that fall outside the remit of competition law. For instance, prices are unfair if they exploit differences in demand and supply, because in both cases a higher price also exploits gains for the firm at the expense of its customers.<sup>6</sup> This is confirmed by the survey evidence of Kahneman et al (1986a). For example, regarding demand, it was found that 82% of survey respondents considered it unfair for a store to increase snow shovel prices the morning after a snowstorm; and regarding supply, an increase in the price of apples was deemed unfair by 63% of respondents when there was an exogenous shortage in the supply which did not affect the firm's costs.

Separating the effects of competition and non-competition issues on price will create two problems. First, it will increase the difficulty of using the principle of dual entitlement

<sup>&</sup>lt;sup>6</sup>Intervening in a market for the sake of 'fairness' due to price differences caused by demand and supply would restrict the market from working well for consumers and require the competition authority to act as a social planner.

to determine whether a price is unfair due to competition issues. Such difficulties may be overcome by selecting an adequate reference transaction that has similar demand and (exogenous) supply conditions, but in some cases this may eliminate many of the possible prices that can be used as the reference transaction (as discussed below). Second, there may be substantial adverse effects if firms are mistakenly punished for price differences due to supply and demand. Thus, it is crucial to establish a reference transaction with similar supply and demand conditions to the transaction under investigation.

#### 3.2.2 Protection of reference profit at the expense of customer entitlement

The principle of dual entitlement does not deem a price as unfair if the level is higher than the level in the reference transaction due to higher production costs. This is the case even when the terms of trade pass on the entire cost to the firm's customers, as the following example of Kahneman *et al* (1986a) shows:

Suppose that, due to a transportation mixup, there is a local shortage of lettuce and the wholesale price has increased. A local grocer has bought the usual quantity of lettuce at a price that is 30 cents per head higher than normal. The grocer raises the price of lettuce to customers by 30 cents per head. (p.733)

Only 21% of respondents perceived such behaviour as unfair.

This result is also in line with the goals of an effective excessive pricing prohibition, because it is unreasonable to expect a firm with higher production costs to set a price similar to a more efficient firm. It should be noted, however, that Vaidyanathan and Aggrarwal (2003) argued that this example does not capture the whole story, because they find that people only accept price increases if the cost rise is beyond the firm's control but such increases can be unfair if the cost rise could have been avoided. We choose to ignore such nuances in our procedure because it is likely to complicate the procedure without adding much to the legal analysis since the firm's intentions are irrelevant under the law.<sup>7</sup>

#### 3.2.3 Larger profit not at the expense of customer entitlement

The principle of dual entitlement does not deem a price as unfair if the firm's production costs are lower but the price remains the same. This is illustrated in another of the hypothetical examples of Kahneman *et al* (1986a):

A small factory produces tables and sells all that it can make at \$200 each. Because of the changes in the price of materials, the cost of making each table has recently decreased by \$20. The factory does not change its price. (p.734)

<sup>&</sup>lt;sup>7</sup>Our stance also contradicts Motta and de Streel (2007, p.34) who interpret the ECJ's decision in *SACEM II* to mean that a price can be compared to the production costs of a hypothetical efficient firm. Such an interpretation puts the firm in a position where it is unable to assess the lawfulness of its activities and breaches legal certainty. See *Deutsche Telekom AG v EC Commission* (para.188, 192).

Less than half of the respondents (47%) perceived such behaviour as unfair. This was reduced to 21% if the cost had reduced by \$40 and the firm passed on half of this to its customers.

This result is aligned with the ECJ's statement in *United Brands* that a high price-cost margin is not enough to determine a price as unfair. It also provides dominant firms with the ability to reap the rewards of their investment in cost efficiencies. In contrast, a test that solely analyses the price-cost margin may hamper the incentives for investment in cost efficiencies, because some proportion of the saving may need to be passed through to consumers to avoid it becoming excessive. It must be noted that in *British Airways* the ECJ required the firm to show pass on to consumers if the firm wanted to use efficiencies as a defence for its conduct (para. 86). Nevertheless, given most models of monopoly and oligopoly predict that firms will pass through at least some of the cost savings to consumers, it is likely that such a requirement will be satisfied.

### 4 A Procedure based upon Dual Entitlement

In this Section, we first develop a procedure that explicitly determines when a price is unfair in terms of dual entitlement when compared to a given reference transaction. In Section 4.2 we argue that a past price of the investigated firm is the most appropriate comparator. Finally we compare this procedure to the four criteria discussed in Section 2 to consider whether there is any improvement from following such a procedure.

#### 4.1 The procedure

Figure 2 illustrates the general structure of the procedure. It may be useful to consider this as the second stage of the United Brands test in which case we can assume that the firm holds a dominant position and the first stage of the *United Brands* test is satisfied. Below we discuss each step in more detail.

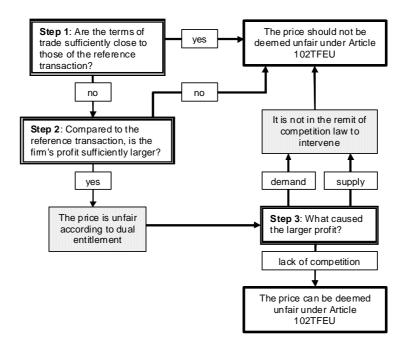


Figure 2: structure of the procedure

#### 4.1.1 Step 1

The first step determines whether the terms of trade are significantly different to a given reference transaction. In the terminology of Figure 1, it considers whether:

$$\Delta e + \epsilon_e < 0, \tag{1}$$

where  $\epsilon_e$  is a burden of proof term to be discussed below. If the inequality in (1) is false, the firm's customers receive terms close to the reference transaction and so the price is not unfair, because customer entitlement is not sufficiently impinged compared to the reference transaction. If the inequality in (1) is true, however, we move on to the next step.

Customer entitlement can be measured in terms of changes in expenditure to purchase the reference bundle of goods. Therefore, the comparison in (1) can be written as:

$$\mathbf{p}\hat{\mathbf{x}} - \hat{\mathbf{p}}\hat{\mathbf{x}} + \epsilon_e < 0 \tag{2}$$

where  $\hat{\mathbf{x}} = (\hat{x}_1, \dots, \hat{x}_n)$  is the bundle of goods purchased,  $\hat{\mathbf{p}} = (\hat{p}_1, \dots, \hat{p}_n)$  is the vector of prices of the reference transaction for the bundle  $\hat{\mathbf{x}}$ , and  $\mathbf{p} = (p_1, \dots, p_n)$  is the investigated vector of prices.

For single-product firms, this comparison relates to whether the price is higher relative to the reference, which is the case for the hypothetical examples discussed in Section 3.2.2-

3.2.3 (when  $\epsilon_e = 0$ ). For instance, in Section 3.2.2 the price is unchanged so consumers do not need to expend more income to purchase the product, so the price is not unfair despite the firm profiting from lower production costs. In Section 3.2.3 customers must expend more income to purchase the same good because the firm has passed on its costs to its customers, but it is not unfair because the firm has not profited from the higher price. For multiproduct firms, this comparison relates to whether the average price of a representative bundle is higher relative to the reference. This is highlighted in the example in Section 3.2.1 where the monopolised market prices are on average 5% higher than other competitive markets, so customers would have to expend more income in the monopolised market to purchase the same bundle of goods.

#### 4.1.2 Step 2

The second step determines whether the firm has gained at its customers' expense. Again, in the terminology of Figure 1, it considers whether:

$$\Delta \pi - \epsilon_{\pi} > 0, \tag{3}$$

where, as above,  $\epsilon_{\pi}$  is a burden of proof term to be discussed below. If the firm does not gain sufficiently compared to the reference transaction, the price is not unfair. However, if the firm has sufficiently gained then the price is unfair in terms of the principle of dual entitlement, because it would lead to a situation in area A in Figure 1 (if  $\epsilon_e = 0$  and  $\epsilon_{\pi} = 0$ ).

The firm's gains relative to the reference transaction can be measured in terms of average profit. Thus, if the reference transaction is the firm's past price, the comparison in (3) can be rewritten such that it considers whether the difference in prices is sufficiently greater than the difference in average total costs. More formally:

$$p_{it} - p_{it-1} > \frac{C_{it}(q_{it})}{q_{it}} - \frac{C_{it-1}(q_{it-1})}{q_{it-1}} + \epsilon_{\pi}$$
 (4)

where in period t the investigated firm i's price is  $p_{it}$ ,  $q_{it}$  is the quantity sold at such a price and  $C_{it}(q_{it})$  is firm i's costs of production. In effect, using average profit to measure the firm's relative gains considers that a firm has gained if it makes (sufficiently) more profit from its customers on average compared to the reference transaction.

Notice that using this measure captures whether the firms have gained compared to a given reference transaction (when  $\epsilon_{\pi} = 0$ ) in the three hypothetical situations analysed by Kahneman et al (1986a) quoted in Section 3.2.1-3.2.3. For example, regarding the situation in Section 3.2.1 where a firm's prices in a monopolised market and other competitive geographical markets are compared, the quantity sold and the firm's costs are assumed to be the same in each market, so it is clear that the firm has a larger average profit in the monopolised market because the price is higher compared to the competitive markets. In

the second situation in Section 3.2.2 where the cost of production falls, the price is the same as the previous price, so the left-hand side of (4) is zero. Thus, the firm's average profit is larger compared to that prior to the fall in costs, because its total cost is lower but the units sold are the same. Finally, in the third situation in Section 3.2.3 where average variable cost and price (average revenue) increase by the same amount, the firm's average profit is not larger if the quantity sold remains the same or falls.<sup>8</sup>

The burden of proof terms in (1) and (3) introduce some discretion. If no such terms are included then a dominant firm that gains marginally relative to the reference transaction at a similarly small expense to its customers may be found to charge unfair prices. Therefore, including terms such that  $\epsilon_e > 0$  and  $\epsilon_{\pi} > 0$  may prevent such situations from occurring. The optimal level of such terms will vary on a case-by-case basis and to a certain extent will be arbitrary in nature, but the higher such terms are, the more unlikely a price will be deemed unfair. Such terms can be used to minimise Type I or Type II errors. If the authority is more concerned about Type I (Type II) errors then it can set these terms high (low).

#### 4.1.3 Step 3

The final step considers whether it is in the remit of competition law to intervene due to the unfairness of the price. Although the principle of dual entitlement deems prices unfair with respect to exogenous fluctuations in supply and demand, in our procedure prices should only be found unfair if they are unfair due to competition issues. Consequently, an abuse should only be found if the firm gains sufficiently at the expense of customers due to a lack of competition.

#### 4.2 The reference transaction

There are four possibilities that can be used as the reference transaction. The first two are a price charged by the dominant firm in the past on the investigated market or a current price on a comparable yet separate market. The other two regard rivals' prices such as a current price of a similar product in the investigated market or in a separate market. The use of any of these reference points will not be without its problems, but the one that has the potential to provide the most informative comparison is a past price charged by the dominant firm in the investigated market. In the case law past prices of the investigated firm have not always been used as a comparison, although this seems to be a natural interpretation of whether a price is 'unfair in itself' as set out by the ECJ in the *United Brands* test.<sup>9</sup> The other three comparisons may also be useful to highlight

<sup>&</sup>lt;sup>8</sup> If the quantity sold decreases with the increase in price, the firm's average profit falls, because the increase in average revenue is lower than the increase in average total costs. This occurs because the firm sells fewer units but its total costs are the same as it purchased the same quantity from the wholesaler.

<sup>&</sup>lt;sup>9</sup>This interpretation differs to that of the European Commission in *Scandlines* (see Section 5.3).

that the finding of an unfairness is robust to other reference points and as an alternative if a recent price is not an adequate comparison.

Using a past price of the investigated firm as a comparator will provide a direct comparison of how much the price has changed due to the lack of competition when the market structure has changed from one that is competitive to one that is uncompetitive. A problem may arise with the use of the past price if the market structure has always been one that is uncompetitive. However, this is unlikely if the prohibition is applied in situations where dominance has been achieved anticompetitively or there are previous investigation failures, as proposed by Röller (2008). It is also possible that demand and production costs will vary over time which may add an extra degree of complexity to the comparison, but this is still likely to be more informative than using a comparison of different products in different geographical markets.

Another benefit that a past price has compared to the other possibilities is that it will be more likely that an adequate comparison exists. Such a comparison will not exist if the product is new, but in such a case an abuse should not be found because this is likely to have serious implications for investment and innovation. In contrast, the other three comparisons may be ruled out quite easily in many situations. For instance, using a competitor's price in the investigated market will not be possible if such competitors do not exist. Even if they do exist, it is debatable whether an abuse should be found, as it will be uncertain as to whether the firm's high price will be sustained in the long run. Moreover, there must be some objective cause for the price difference such as (vertical or horizontal) differentiation, cost asymmetries or differences in capacities which the competition law enforcer should avoid interfering with. Using prices (whether the investigated firm's or its competitors) on a similar product or geographical market is likely to be extremely difficult because they are likely to have substantially different demand and/or cost structures.

#### 4.3 The effective test criteria

In this subsection, we compare the procedure to the criteria for an effective test of unfair pricing discussed in Section 2 to consider how it may improve the second stage of the *United Brands* test.

#### (i) Clear definition

The procedure developed above is well-defined as it is based on a principle built on the 'unfairness' perception of the members of society. It can explain *when* and *why* prices are unfair relative to comparable prices. This is an improvement on the *United Brands* test which leaves open the definition of unfairness in the second stage.

#### (ii) Ex ante legal certainty

The procedure provides greater legal certainty than the current law, because firms know that their past prices will be the most prominent comparator. Therefore, firms will be aware that if they set prices significantly higher than the recent past, such prices risk being found abusive if they are caused by a lack of competition. Further legal certainty can be provided by announcing (a) level(s) of  $\epsilon_{\pi}$  and  $\epsilon_{e}$  ex ante. However, such levels will be set arbitrarily and this may not be preferable over determining them on a case-by-case basis.

### (iii) Simplicity

It should be relatively simple to use this procedure: a comparison should exist in most cases and the steps involved do not require complex analysis. It is a particularly simple exercise to consider whether customers' entitlement has been impinged when the firm's product has not changed over time. One problem that is not addressed by this measure is that it does not take account of non-price factors, such as the product's quality. Thus, if there are changes to the product over time, the analysis may also require subtle trade-offs between price and non-price factors, which may add a degree of complexity. The most complicated aspect is likely to be the determination of whether the firm has gained, especially if the firm's production costs differ over the period of comparison. Further complications arise if the firm is a multiproduct or multimarket firm due to how common costs are allocated among different products. Nevertheless, these complications would not necessarily be more difficult than under the current system which involves similar parameters.

#### (iv) Improve welfare

Using our procedure has the potential to increase the likelihood that a case will be successful, which may increase welfare in the exceptional circumstances where the prohibition should be applied. On the other hand, it also has the potential to lead to Type I errors if it is not followed correctly or applied in inappropriate situations. To minimise the potential of such errors, a competition authority could place a high burden of proof in the first two steps, so that a price is unfair only in situations where the firm has gained substantially and/or when customers have been severely harmed. A further problem is that using price comparisons has the potential to lead the firm that controls the reference to use it as a strategic variable to benefit itself. For instance, when the reference is a past price of the investigated firm, an expectation that a price set today could be used as the reference in the future may provide the firm with an incentive to set higher prices today than it would otherwise. Nevertheless, if the prohibition is used for exceptional circumstances, any such incentives to adjust prices strategically may be small.

# 5 The Case Law of Excessive Pricing

In this Section, we discuss three European excessive pricing cases to highlight the presence or absence of similarities with the procedure developed above. This illustrates how this procedure may work in practice and considers, from the information available in the decisions, whether it would lead to the same decisions as those found. The cases have been chosen due to their importance in developing the current test that is used for excessive pricing. The first is *United Brands* in which the ECJ spelled out a test for the abuse. The second is *British Leyland* which is the only ECJ judgment that confirmed a finding of an abuse by the Commission. The third is *Scandlines* in which for the first time the Commission has elaborated on its own method of assessment.

#### 5.1 United Brands

In 1978, the Commission found that United Brands had charged excessive and discriminatory prices for its 'Chiquita' brand bananas in a geographical market including Belgium, Luxembourg, Denmark and Germany. United Brands was the largest banana group in 1974 accounting for 35% of all banana exports on the world market and approximately 45% of the relevant market. In the investigation, the Commission made three comparisons to establish whether the prices were excessive. First, it found that prices for Chiquita bananas in Germany, Denmark, Belgium and Luxembourg were sometimes 100% higher than the prices of the same product in Ireland. Second, there was a 20-40% difference between the prices of Chiquita and unbranded bananas in the relevant geographical market, but the quality of the latter was slightly lower than the former (paras 239-240). Third, the prices of similar quality unbranded bananas sold by competitors in Germany, Denmark, Belgium and Luxembourg were lower than those of United Brands.

Although the Commission did not focus on past prices charged by United Brands (something that was eventually criticised by the ECJ), it is possible to highlight the first two steps of our procedure using the comparison of prices in Ireland relative to those in Germany, Denmark, Belgium and Luxembourg. For instance, in the first step, it is clear that the consumers would have to spend substantially more in the investigated market than in Ireland to receive the same product. It is more difficult to argue this for the other comparisons because it is possible to justify the price differences in terms of perceived quality. Similar to the second step of our procedure, the Commission argued that the price in Germany, Denmark, Belgium and Luxembourg was excessive compared to that in Ireland, because the latter yielded (accounting) profit (paras 236-237). This is because, reading between the lines, it seems as though the Commission implicitly assumed that, since the low price in Ireland was profitable, the higher price in the relevant market would make a greater profit. However, such an inference would only be true if the firm's costs for the two markets were not substantially different, so to satisfy the second step of our procedure there needed to be some discussion as to whether the costs on the two markets were similar.

The ECJ overturned the Commission's finding because the Commission had failed to determine whether United Brands was making profit in the relevant market, and to take into account that the prices in Ireland may have produced losses (paras 250, 251, 256, 261). Thus, this instigated the ECJ to include the excessive price-cost margin criterion in the first stage of the *United Brands* test. The ECJ also held that the Commission's claim that the prices were excessive could be criticised, because for nearly 20 years prior to the investigation banana prices had not risen in real terms (paras 265-266). This criticism is consistent with our procedure because the past price of the investigated firm is our preferred reference point. Therefore, since prices had not increased over time, if the firm had gained over the period it had not done so at its customers' expense. Hence, the first step of the procedure would not be satisfied, and consequently the price would not be deemed as unfair in terms of our procedure.

#### 5.2 British Leyland

In Great Britain the manufacturer of a vehicle must apply for a British national-typeapproval (NTA) certificate proving that the vehicle complies with legally required standards, and importers must obtain a 'certificate of conformity' certifying that the vehicle conforms with such standards. This certificate can be issued by the car manufacturer (if the vehicle has an approved NTA certificate), or obtained at great cost from the Department of Transport with the car manufacturer's cooperation. In 1982, British Leyland, the second largest British car manufacturer, charged excessive and discriminatory prices for certificates of conformity to some importers of its recently launched Metro, and refused to supply such certificates on occassions to some importers. Specifically regarding prices, British Leyland raised the fee to distributors for certificates of conformity for left-handdrive Metros (which were considerably cheaper on the continent than in Britain) from £25 to £150 to make re-imports to Great Britain less attractive. The charge for private individuals and right-hand-drive vehicles remained at £25, however. According to the ECJ, the difference between the fees for left-hand and right-hand drive vehicles meant that the fee was disproportionate to the economic value of the service provided and therefore abusive (p.222).

Such conduct would also be deemed unfair by our procedure. For example, when comparing the fee over time, it is clear that customers have to spend more to purchase the certificate after the increase, so the first step is satisfied. Regarding the second step it is also clear that the left-hand side of (4) is positive, so all that is required is a discussion of whether costs differed. The Commission dismissed British Leyland's claim that the fee increase resulted from a rise in costs, highlighting British Leyland's later decision to reduce the charge to traders of left-hand-drive vehicles to £100 whilst at the same time increasing the charge to private individuals of left-hand-drive vehicles to £100. Furthermore, the ECJ elaborated later in the dismissed appeal, that issuing the certificate "cannot entail significant costs" since it merely consisted of determining the date of manufacture of the vehicle and then identifying the number of the corresponding NTA certificate (pp.221-222).

Consequently, given there is no substantial difference in the costs, we can establish that British Leyland gained at its customers' expense. Therefore, given there is no suggestion that the price increase was due to changes in demand or supply, we can only surmise it was due to the exploitation of market power, so in terms of our procedure the price could be deemed unfair when compared to the past price. A similar conclusion is drawn if the fee for left-hand-drive vehicles is compared to the fee for right-hand equivalents.

It must, however, be noted that, although this case provides an interesting example regarding our procedure, the abuse resulted from exclusionary conduct rather than exploitative, as through its excessive price British Leyland segregated the Common Market which is fundamentally against the 'single market imperative' of the EU which seeks to integrate the European markets. Given the problems regarding the unfair pricing prohibition it is questionable whether the Commission should follow such a strategy in the future, not least because doing so is unnecessary as such conduct can be dealt with other parts of Article 102TFEU that have been used to sanction exclusionary conduct.

#### 5.3 Scandlines

The port of Helsinborg in Sweden and its counterpart in Denmark, Elsinore, provide the shortest crossing distance between Sweden and Denmark. In 2004, Scandlines, a ferry operator, alleged that the charges of HHAB (operator of Helsinborg) for services provided to ferry operators did not reflect the actual costs borne by HHAB for such services, so were excessive. To determine an abuse, the Commission followed the two-staged *United Brands* test, but it did not establish whether HHAB's price-cost margin was excessive in the first stage, because it argued that the second stage of the test was not satisfied.

In the second stage, it found that there was insufficient evidence that prices were unfair in themselves or when relative to other comparable prices. The number of possible comparisons were limited because HHAB held a monopoly on the relevant market, so there were no substitutable services provided by competitors, and a comparison of competitive prices charged to cargo vessels was inadequate, because such operations were run at a loss (paras 170,176-179). The Commission did find that HHAB's charges were on average 3.6 times higher than the charges Scandlines would have paid in Elsinore (para. 182), but the level of costs in Elsinore was nearly seven times lower than in Helsingborg (para. 183). Due to such cost differences, the Commission argued that this comparison was also inadequate. In contrast, this large cost difference with the relatively small price difference would raise serious doubts as to whether HHAB gained at the expense of its customers in the second step of our procedure.

The Commission went on to consider whether the price was 'unfair in itself'. Instead of analysing prices over time as we propose, the Commission interpreted this as whether the charges had no reasonable relation to the 'economic value' of the product. Thus, in doing so, it confused the definition of an abuse with a stage of the *United Brands* test. Although

this concept has been discussed in terms of the test in other cases, most seem to equate the 'economic value' of a product with the cost of production, so it is usually mentioned in the price-cost analysis in the first stage of the *United Brands* test. <sup>10</sup> However, the Commission argued that HHAB's charges were not unfair in themselves because the economic value of a product or service also includes additional costs and other factors such as very high sunk costs of the port of Helsingborg, the opportunity cost of the land where the port was situated and the benefit to ferry-users due to the ideal location of the port (para. 209). Such an interpretation creates a problem for the prohibition because if demand-side factors contribute to the economic value of the product, then in all cases it could be argued that any price must reflect its economic value to a buyer since otherwise there would be no sale (similarly see Fox, 1986; Jones and Sufrin, 2008). Our interpretation of 'unfair in itself' as unfair when compared to the price of the firm in the past avoids such a problem, because it relies on whether the firm has substantially increased its profit on average over time rather than considering how the product is valued.

### 6 Conclusion

This paper contributes to the literature on resolving the problems with the unfair pricing prohibition under Article 102TFEU. As such, it also contributes to EU competition law and policy by proposing an improvement on the existing law. Specifically, it considers whether using the principle of dual entitlement to determine a price as unfair relative to other comparable prices is in line with the goal of an effective probition of excessive prices. A procedure is developed to define explicitly whether a price is unfair in the second stage of the United Brands test, and this compares favourably with the existing case law. If followed, it may help to improve the ex ante legal certainty of the test and in turn lead to a more effective prohibition.

It must be noted that an aim of the paper is to attempt to resolve one of a number of problems that can occur in the short-term due to the current lack of clarity and legal certainty regarding the abuse of excessive pricing. In contrast, the best long-term solution is to reconsider how exploitation is dealt with in Article 102TFEU. Several of the problems arise because the prohibition of excessive prices focuses on the *effect* of a lack of effective competition rather than the *cause*. An amendment to the law so that it focusses on any features that restrict, prevent or distort effective competition would eliminate all such problems whilst allowing the possibility of remedying direct harm to consumers. Similarly, relying on behavioural remedies to resolve problems of exploitation is unsatisfactory as it creates the problem of forcing competition authorities and courts into acting as price regulators which is a role that the European Commission has rightly been reluctant to

<sup>&</sup>lt;sup>10</sup>See General Motors (paras 12, 22); British Leyland (paras 28-30); Deutsche Post AG – Interception of cross-border mail (paras 162, 163-164, 166). However, in CICCE, the ECJ upheld the Commission's decision which found that "abuse depended on the relationship between the cost and the economic value of the service provided" which suggests that economic value and cost might not be equivalent (para. 74).

play. Consequently, reconsidering how and whether structural remedies can be imposed to introduce competition into the markets in which abuse occurs may be a more preferable method of dealing with problems of exploitation.

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